



# Air Evac Lifeteam Membership Registration – S.P.G. Water Association Billing Plan

Name as it appears on water bill: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Physical Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ County: \_\_\_\_\_

Main Tel. \_\_\_\_\_ Cell \_\_\_\_\_

Work Tel. \_\_\_\_\_ Email: \_\_\_\_\_

Your Date of Birth \_\_\_\_ - \_\_\_\_ - \_\_\_\_ Do you live in City Limits Yes  No

S.P.G. Water Association Account Number (if known) \_\_\_\_\_

### Please List Others Living in Household and Date of Birth (other than yourself)

Name: \_\_\_\_\_ Date of Birth \_\_\_\_ - \_\_\_\_ - \_\_\_\_ Name: \_\_\_\_\_ Date of Birth \_\_\_\_ - \_\_\_\_ - \_\_\_\_

Name: \_\_\_\_\_ Date of Birth \_\_\_\_ - \_\_\_\_ - \_\_\_\_ Name: \_\_\_\_\_ Date of Birth \_\_\_\_ - \_\_\_\_ - \_\_\_\_

Name: \_\_\_\_\_ Date of Birth \_\_\_\_ - \_\_\_\_ - \_\_\_\_ Name: \_\_\_\_\_ Date of Birth \_\_\_\_ - \_\_\_\_ - \_\_\_\_

### Terms and Conditions: Please read and sign below, Registration not valid without signature The price for an AEL household Membership will be \$5.00 per month

Air Evac EMS, Inc. (d/b/a Air Evac Lifeteam and d/b/a Texas Lifestar) ("AEL") offers memberships that provide prepaid protection against AEL air ambulance costs that are not covered by a member's insurance or medical benefits, subject to the following terms and conditions:

1. A customer's membership will be effective 15 calendar days after receipt by S.P.G. Water Association of the customer's first monthly Membership fee and will continue thereafter as long as monthly Membership fees are paid, but will terminate automatically without notice if no monthly Membership fee is received by AEL from customer for a 60 calendar day period.
2. A customer may discontinue their AEL membership at any time by signing a discontinuation notice (as provided by AEL).
3. S.P.G. Water Association and AEL are not affiliated. S.P.G. Water Association is not responsible for any of AEL's acts or omissions, and AEL is not responsible for any of S.P.G. Water Association's acts or omissions. All AEL membership relationships are directly between AEL and its members.
4. Transport by an AEL helicopter will be to the closest appropriate medical facility for medical conditions that are deemed by an attending medical professional to be life- or limb-threatening, or that could lead to permanent disability, and which require emergency helicopter transport. A patient's medical condition, not membership status, will dictate whether or not air transportation is appropriate and required. Under all circumstances, AEL retains the sole right and responsibility for determining whether or not a patient is flown.
5. AEL services may not be available when requested due to factors beyond AEL's control, such as use of the appropriate aircraft by another patient or other circumstances governed by operational requirements or restrictions including, but not limited to, equipment manufacturer limitations, governmental regulations, maintenance requirements, patient size or weather conditions. Federal Aviation Administration restrictions prohibit AEL from flying in inclement weather conditions. The primary determinant of whether to accept a flight is always the safety of the patient and medical flight crews.
6. Members who have insurance or other benefits that cover the cost of ambulance services are financially liable for the cost of services up to the limit of any available insurance or benefit coverage. In return for payment of the membership fee, AEL will consider all air ambulance costs not covered by any insurance or benefits available to the member to have been fully prepaid. AEL reserves the right to bill directly the appropriate insurance or benefits provider for services rendered, and members authorize their insurer or benefits provider to pay any covered amounts to AEL directly. Members agree to remit to AEL any payment received from insurance or benefit providers for air medical services provided by AEL, not to exceed regular charges. AEL is not an insurance company. AEL membership is not an insurance policy and cannot be considered as a secondary insurance coverage or a supplement to any insurance coverage. AEL will not be responsible for payment for services provided by another ambulance service.
7. Membership starts 15 days after AEL receives a complete application with full payment; however, the waiting period will be waived for unforeseen events occurring during such time. Memberships are non-refundable and non-transferable.
8. Some state laws prohibit Medicaid beneficiaries from being offered membership or being accepted into membership programs. By applying, members certify to AEL that they are not Medicaid beneficiaries.
9. These terms and conditions supersede all previous terms and conditions between a member and AEL, including any other writings, or oral representations, relating to the terms and conditions of membership abuse of the program.

I have read and understand the AEL Membership Terms and Conditions. The information provided on my application is complete and accurate. I authorize my insurer or benefits provider to pay any covered amounts to AEL directly. By signing this authorization I agree to the terms stated above and acknowledge that I authorized to have the additional \$5.00 AEL dues added to my residential electric account. I also understand that I will communicate directly with Air Evac Lifeteam for Membership Customer Service.

For Air Evac Office Use Only

PLAN CODE  
2489

X

Customer Signature

Date (must be dated)

# Air Evac Lifeteam Membership Registration – S.P.G. Water Association Billing Plan

S.P.G. Water Association Customer Name \_\_\_\_\_

Primary Home Address \_\_\_\_\_

Account Number (if known) \_\_\_\_\_ Primary Tel # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

### Authorization to add \$5.00 per month to S.P.G. Water Association invoice to pay monthly Air Evac Lifeteam fees.

- A customer's membership will be effective 15 calendar days after receipt by S.P.G. Water Association of the customer's first monthly Membership fee and will continue thereafter as long as monthly Membership fees are paid, but will terminate automatically without notice if no monthly Membership fee is received by AEL from customer for a 60 calendar day period.
- A customer may discontinue their AEL membership at any time by signing a discontinuation notice (as provided by AEL).
- **S.P.G. Water Association and AEL are not affiliated.** S.P.G. Water Association is not responsible for any of AEL's acts or omissions, and AEL is not responsible for any of S.P.G. Water Association's acts or omissions. All AEL membership relationships are directly between AEL and its members.

By signing this authorization I agree to the terms stated above and acknowledge that I authorized to have the additional \$5.00 AEL fees added to my residential water account. I also understand that I will communicate directly with Air Evac Lifeteam for Membership Customer Service.

X

Customer Signature

Date (must be dated)